

# How your information is kept private in the My Health Record



# About this information



This information is about the **My Health Record**.



**My Health Record** is a safe place online where you can keep your health information.



This document says how your My Health Record information is kept **private**.

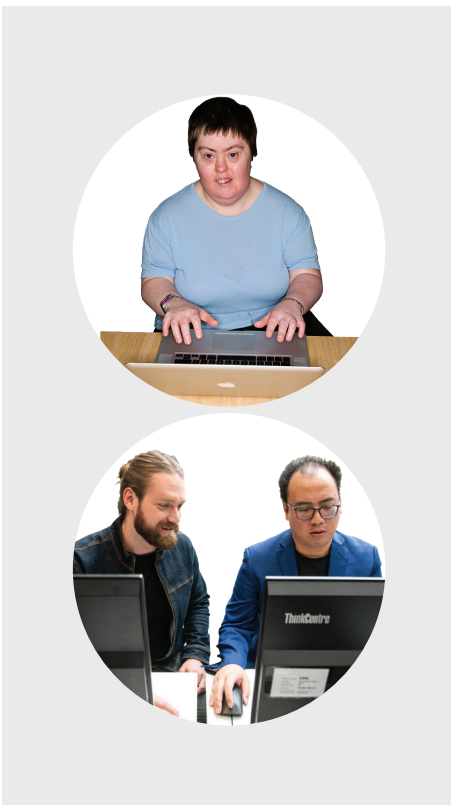


**Private** means your information is safe and you choose who sees it.

# My Health Record and your information



You control your My Health Record.

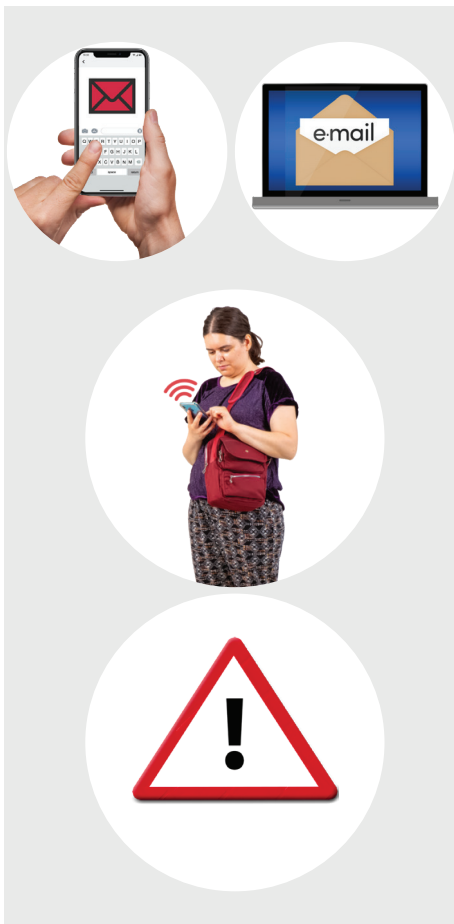


You can control

- What information goes into your My Health Record
- Who else can look at it.



You can see what information other people have looked at in your My Health Record.



You can choose to get a text or email that tells you when someone looks at your My Health Record

- For the first time
- In an **emergency**.



An **emergency** is when something bad happens and you need help straight away.



You can choose the health services that can see your record.



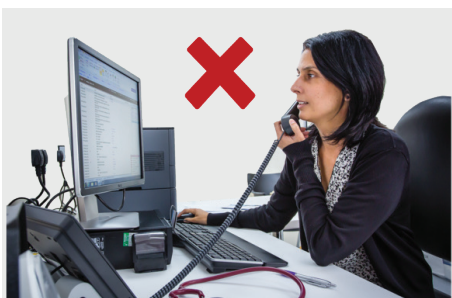
If you want to keep some documents private you can make a **code**.



A **code** is a pattern of numbers you have to put in to look at the documents.



You can make a code to keep all of the information in your My Health Record private.



If you do this it means health services might not be able to look at your information.



This keeps all of the information in your My Health Record private.



You can choose to give these codes to people or health services you trust.



Health care services can look at your record if you are in an **emergency**.



An **emergency** is when something bad happens and you need help straight away.



If this happens there will be information about it put into your My Health Record.



No one can ask you to give your  
My Health Record information when you go for

- A job
- **Health insurance.**



**Health insurance** is when you pay money to  
use later for health care.



Your health information can only be given to  
police or government if

- You agree
- or**
- A court says you must.





There is a law that says your health information must be kept safe.



It is against the law for someone to use your health information in the wrong way.



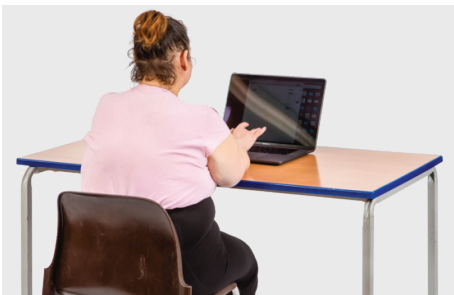
This might be if someone shares your health information with people they are not allowed to.



# How My Health Record keeps your information safe



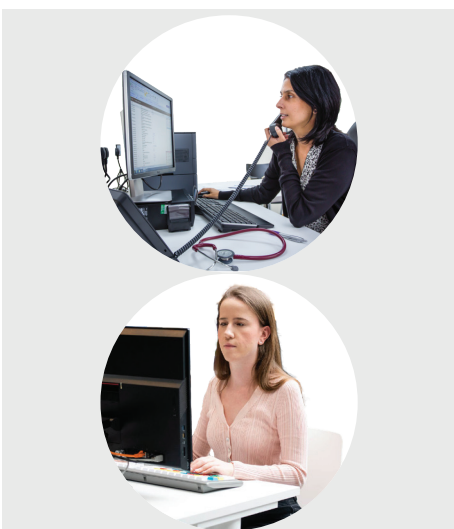
My Health Record has different ways to keep your information safe.



It uses **technology** to do this.



**Technology** means things that are online and on computers.



My Health Record uses technology to

- Make sure only some people can look at the information
- Make sure the My Health Record information is safe on computers.



Many people work together to keep your information safe.



The **Cyber Security Team** looks after My Health Record to make sure it works well.



The **Cyber Security Team** makes sure online information is safe.



The government checks the workers in this team are the right people to do the job.



All of the information in My Health Record is kept safe.

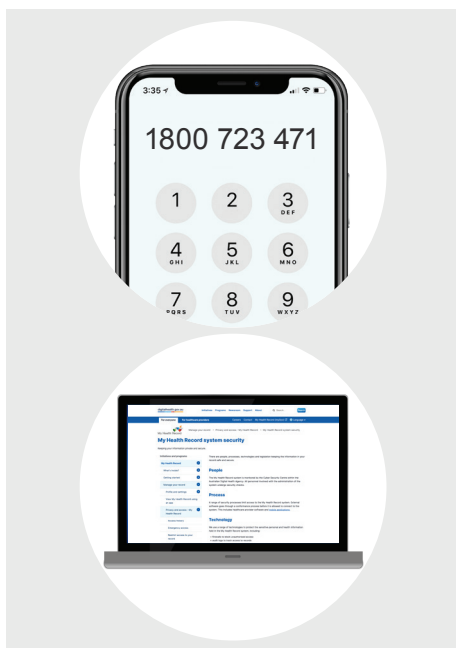


Other health services that use My Health Record might have their own technology.



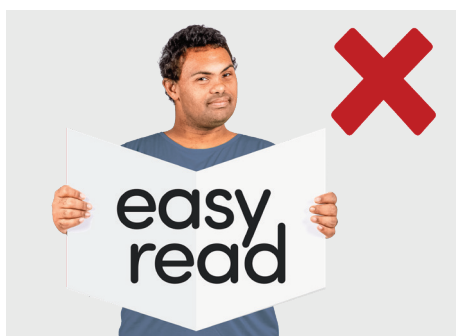
My Health Record checks if this is safe before the service uses it.

## More information



For more information about how  
My Health Record if kept private you can

- Call **1800 723 471**
- Go to the **Australian Digital Health Agency** website at  
**[www.digitalhealth.gov.au/initiatives-and-programs/my-health-record](http://www.digitalhealth.gov.au/initiatives-and-programs/my-health-record)**



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